NOEL-LEVITZ
Student Satisfaction Inventory
2011
St Thomas Campus
Strengths

- Computer labs are adequate and accessible.
- My academic advisor is knowledgeable about requirements in my major.
- The content of the courses within my major is valuable.
- Nearly all of the faculty are knowledgeable in their field.
Challenges

- I am able to register for classes I need with few conflicts.
- There is a good variety of courses provided on this campus.
- Adequate financial aid is available for most students.
- Security staff respond quickly in emergencies.
Benchmarks

- Lower Satisfaction vs. National Four-Year Public Institutions
  - My academic advisor is knowledgeable about requirements in my major.
  - The content of the courses within my major is valuable.
  - I am able to register for classes I need with few conflicts.
  - Nearly all of the faculty are knowledgeable in their field.
  - Tutoring services are readily available.
  - The quality of instruction I receive in most of my classes is excellent.
  - The instruction in my major field is excellent.
  - The campus is safe and secure for all students.
  - There is a good variety of courses provided on this campus.
  - Adequate financial aid is available for most students.

- Higher Importance vs. National Four-Year Public Institutions
  - Tutoring services are readily available.
  - Library staff are helpful and approachable.
Report over 2008

- Higher Satisfaction vs. Spring 2008
  - Computer labs are adequate and accessible.
  - The content of the courses within my major is valuable.
  - I am able to register for classes I need with few conflicts.
  - Nearly all of the faculty are knowledgeable in their field.
  - Tutoring services are readily available.
  - The quality of instruction I receive in most of my classes is excellent.
  - The campus is safe and secure for all students.
  - There is a good variety of courses provided on this campus.
  - Adequate financial aid is available for most students.
  - Security staff respond quickly in emergencies.
  - Library resources and services are adequate.
  - Major requirements are clear and reasonable.
  - I am able to experience intellectual growth here.
  - Admissions staff are knowledgeable.
  - The personnel involved in registration are helpful.
  - There is a commitment to academic excellence on this campus.
St Croix Campus
Strengths

- My academic advisor is knowledgeable about requirements in my major.
- The content of the courses within my major is valuable.
- My academic advisor is approachable.
- Computer labs are adequate and accessible.
Challenges

- I am able to register for classes I need with few conflicts.
- The campus is safe and secure for all students.
- Major requirements are clear and reasonable.
- The personnel involved in registration are helpful.
- There is a good variety of courses provided on this campus.
Benchmarks

- Higher Satisfaction vs. National Four-Year Public Institutions
  - Financial aid counselors are helpful.
  - Library staff are helpful and approachable.

- Lower Satisfaction vs. National Four-Year Public Institutions
  - The content of the courses within my major is valuable.
  - Computer labs are adequate and accessible.
  - I am able to register for classes I need with few conflicts.
  - The campus is safe and secure for all students.
  - Major requirements are clear and reasonable.
  - Nearly all of the faculty are knowledgeable in their field.

- Higher Importance vs. National Four-Year Public Institutions
  - Computer labs are adequate and accessible.
  - Financial aid counselors are helpful.
  - Financial aid awards are announced to students in time to be helpful in college planning.
  - Admissions staff are knowledgeable.
  - Library staff are helpful and approachable.
Report over 2008

- Higher Satisfaction vs. Spring 2008
  - Computer labs are adequate and accessible.
  - Financial aid counselors are helpful.
  - The campus is safe and secure for all students.
  - Financial aid awards are announced to students in time to be helpful in college planning.
  - Parking lots are well-lighted and secure.

- Higher Importance vs. Spring 2008
  - Adequate financial aid is available for most students.
  - Financial aid counselors are helpful.
  - Financial aid awards are announced to students in time to be helpful in college planning.
  - Academic support services adequately meet the needs of students.
  - Tutoring services are readily available.
Composite
Strengths

- Computer labs are adequate and accessible.
- My academic advisor is knowledgeable about requirements in my major.
- The content of the courses within my major is valuable.
- The instruction in my major field is excellent.
- Nearly all of the faculty are knowledgeable in their field.
Challenges

- I am able to register for classes I need with few conflicts.
- The campus is safe and secure for all students.
- Adequate financial aid is available for most students.
- There is a good variety of courses provided on this campus.
- Security staff respond quickly in emergencies.
- Faculty take into consideration student differences as they teach a course.
Benchmarks

- Higher Satisfaction vs. National Four-Year Public Institutions
  - Financial aid counselors are helpful.
- Lower Satisfaction vs. National Four-Year Public
  - Computer labs are adequate and accessible.
  - My academic advisor is knowledgeable about requirements in my major.
  - The content of the courses within my major is valuable.
  - I am able to register for classes I need with few conflicts.
  - The instruction in my major field is excellent.
  - Nearly all of the faculty are knowledgeable in their field.
  - The campus is safe and secure for all students.
  - The quality of instruction I receive in most of my classes is excellent.
  - Major requirements are clear and reasonable.
- Higher Importance vs. National Four-Year Publics
  - Tutoring services are readily available.
  - Library staff are helpful and approachable.
  - Bookstore staff are helpful.